

EL Cantil

LUXURY
OCEANFRONT
CONDOMINIUMS

El Cantil Condominiums Arrival Information

- BIENVENIDOS, welcome to Cozumel! Here is some information to assist you in getting through Customs, Immigration and the Airport and into a Ground Transport to EL Cantil.
- If this is your first time coming to our Island at the International Airport, we have included all information here to assist you in leaving Customs, buying your shuttle ticket, and walking out the doors to the shuttle. Drivers right outside the door, will put you and your luggage into one of the waiting Union Shuttle Buses for the 10 minute ride to El Cantil.
- If you might need additional information for getting through the Airport and out to the Shuttle please contact us, and we can make arrangements to further assist you. New Union laws, prohibit us from coming into the airport, as it interferes with the persons inside trying to sell Time Share Hotel Memberships.
- Check in is 3 pm and check out is 12 noon. Please let us know if you need to check in earlier and we will assist you when possible. There is a luggage area and a changing bathroom to get in to your suits and lay at the beach until your room is perfectly clean and ready for you.
- **If you are arriving at El Cantil after 6:00 pm, please notify us in advance.** Your room keys will be with the doorman. Just show your ID to the doorman, he will escort you to your unit and give you the keys. You can check in the next day at 9 am when the office reopens, leave your security deposit and settle any payments due.
- We will register you and answer all your questions in the morning. If you come late, delivery service is available from Prima Trattoria until 10:30 PM to your unit. Great food. www.primatrattoria.com.
- On the flight in you will be given a Visa and Customs form to fill out. Make sure to do this prior to landing, it speeds up the process of getting cleared. Be sure sure to keep the part given back to at Immigration, as you will need this to exit the country.
- After you pass through Immigration, you will retrieve your luggage and proceed to Customs. Customs has a system of random checking of all luggages coming into the country. If you get a red light, then you will be asked to open some or all your luggage. Just follow the directions of the Customs Officers and they will get you on your way as soon as possible.
- If you have boxes, you will almost automatically get inspected. Try not to transport anything in boxes, as they ask for receipts for all these items. You are allowed \$10,000 in

Cash and \$300 per person in gifts or whatever to bring into Mexico without declaring this. A Laptop Computer is exempt. Desktop computers are not!

➤ **COZUMEL**

After leaving Customs, make a right and walk down to the last Kiosk on the left, it has a sign that says GROUND TRANSPORTATION. Tell them you want to buy a ticket to El Cantil, pay, and walk outside. You will see the brand new, AC vans, show your ticket to the English speaking drivers and they will assign you to a Shuttle. It is about \$8 per person and is a 10 minute ride from the Airport to El Cantil. If you have arranged for a Rental Car, please make sure you know where they are going to bring the car.

➤ *Notice: As soon as you leave customs, you will be hounded by persons who have a tag that says "travel advisor". They will ask you where you are going, like they are official, and then guide you over to a time share salesman. They will offer you everything free you can imagine; it is a time share offer, if you want to buy a time share, by all means go with them, but be prepared to lose a lot of time.*

➤ We apologize, but no hotel or anyone can transport tourists due to STRICT UNION LAWS!

➤ If you are not carrying much luggage and want to save a few dollars, you can walk outside the property of the airport and wait in the street to catch a cab. Sometimes you wait a few minutes, sometimes hours, all depends. This costs about \$10.00 for up to 4 persons.

➤ If you are renting a car and want to come on your own, there is a map at the bottom of this page.

➤ Once you arrive at El Cantil, you will need to come into the Reception Office and register. You will be given your keys and one of the Concierges will show you to your condo. The doormen will take care of watching your luggage on their carts and deliver to your unit.

➤ All questions about what to do, where to go, renting vehicles, etc., will be answered in the El Cantil office.

➤ The office of the Concierge is open daily from 9-6 pm. They can arrange all excursions and rentals and other activities at special discounted rates for our clients.

➤ **CANCUN AIRPORT and OTHER MAINLAND CITIES**

Please email us for detailed directions from Cancun Airport or other arrival Cities.

➤ If by some chance you miss your flight for whatever reason, please email us at elcantil@ecozu.com or call us at 011-52-987-869-1517. Or 713-234-6572

➤ Any questions or assistance needed prior to coming, please email the concierge at rentals@ecozu.com. Well, start packing. We will see you soon.

— Claudia and Ramon, Concierges

Directions and map to El Cantil on next page. Scroll Down.

Directions from Airport to El Cantil

1. Turn out of the Airport exit, bear to the right and follow the main road (Airport Road)
2. Follow Airport Road until it dead ends at Melgar (you will be at the Ocean)
3. Turn Left and follow Av. Melgar until you pass 1 traffic light and we are 200 meters up on the right

